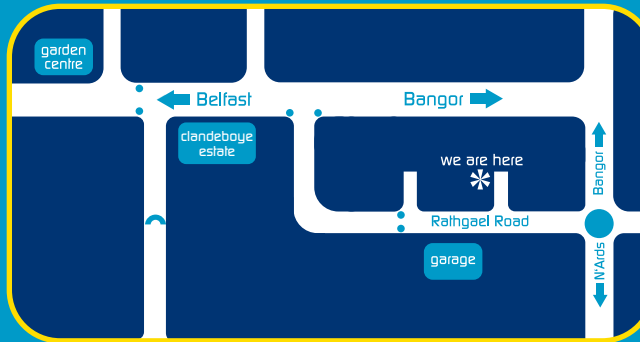


## Complaints

If you are unhappy about any aspect of your visit please ask to speak to the Duty Manager.

A copy of the Centre's complaints policy is available on request.

## Where are we?



**Woodlands Juvenile Justice Centre**  
1 Mosswood Close, Mosswood Avenue,  
Rathgael Road, Bangor, BT19 1TA

**Tel:** 028 9185 4600  
**Fax:** 028 9185 4854  
**E-mail:** [jjc@yjani.gov.uk](mailto:jjc@yjani.gov.uk)



[www.youthjusticeagencyni.gov.uk](http://www.youthjusticeagencyni.gov.uk)

## Woodlands Juvenile Justice Centre

### Information for Professional Visitors



  
**Youth Justice Agency**  
Custodial Services  
Woodlands



## Visiting times

### Professional visiting times are:

#### Monday – Friday

1:15pm – 1:45pm

3:30pm – 4:30pm

#### Weekends and holidays by arrangement.

Times are set so as not to interrupt a young person's education. Visits outside these times can be arranged in exceptional circumstances.



## Booking a visit

To book a visit with young people or staff, please ring reception:

**Tel: 028 9185 4600**

### Alternatively contact individual units:

**Unit 1 Tel: 028 9185 4701**

**Unit 2 Tel: 028 9185 4702**

**Unit 3 Tel: 028 9185 4703**

**Unit 4 Tel: 028 9185 4704**

**Unit 5 Tel: 028 9185 4705**

**Unit 6 Tel: 028 9185 4706**

## About your visit

On arrival please report to reception.

You will be provided with a locker to store any prohibited items (list on display in reception and available on request).

Briefcases etc. will be searched before being permitted into the secure area.

Centre staff will escort you to the visiting area where you will be allocated a room.



**\*\* Please note that all visiting rooms are equipped with CCTV \*\***